



Apple/Mac Hardware Repair Jr. Technician

Job Code: HRT01

Wedge is seeking an Apple/Mac Hardware Repair Jr. technician; this job is very dynamic and requires a great amount of professionalism and attention to detail. Our clients' needs must be handled in an efficient manner while keeping all other priorities in mind. As an established and growing business there will be opportunity for advancement, opportunity to manage others, and opportunity to grow as an individual. You will become more productive, your mind will become sharper, and you will be able to multi-task more efficiently. You will learn to handle stress more effectively. You will also learn a great deal about technology, business, management, leadership, and organization.

- Diagnose and troubleshoot malfunctioning Apple hardware and software
- Replace and/or upgrade internal hardware components of Mac laptops, desktops, and iPhones/iPads
- Install operating systems and software
- Communicate with customers regarding repair status; advise the best course of action
- Fully refurbish pre-owned computer equipment for resale
- Create service request orders in our customer database
- Maintain and update of our customer database used in creating service request orders
- Assist customers in purchasing decisions when needed
- Organize and test new and used computer parts and peripherals
- Maintain a safe and clean work environment
- Maintain a professional image and attitude

Special Skills, Experience, and Requirements:

- Strong experience in Apple computer and iPhone repair
- Proficiency in Apple OS and configuration
- Passionate about technology computers and learning new systems
- Applicants with previous employment by Apple will be considered first
- Excellent customer service and interpersonal communication skills
- Excellent verbal and written communication skills
- Exceptional organizational skills
- Able to maintain a positive attitude provide fast paced, detail-oriented work
- Able to multi-task
- Must be able to lift 40 LBS
- Must be willing to work overtime to finish a job
- Passionate about helping people

Please send your resume to alex@wegenermedia.com

Please no drop-ins or calls. We will contact you if we decide to start the interviewing process